1. Here is an incomplete frequency tree about some models.

81 of the models have long hair.
(a) Complete the frequency tree.


One of the models is chosen at random.
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2. A company asks 120 of its customers to complete a survey.

The two-way table shows some information about their replies to the survey.

|  | Phone | e-mail | No thanks | Total |
| ---: | :---: | :---: | :---: | :---: |
| New customer |  |  | 39 |  |
| Return customer | 14 | 7 |  |  |
| Total | 17 |  | 68 | 120 |

(a) Complete the two-way table.

One of the customers is chosen at random.
(b) Write down the probability that this was a new email customer .
(b) $\ldots \ldots \ldots \ldots$.............

| freq. table (10) | Q1 (a) 150 |  | 74 <br> 52 <br> (b) $\frac{7}{150}$ |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 2(a) | Phone | e-mail | No thx. | Total | (b) |
|  |  |  |  | Neturn | 3 | 28 | 39 29 | 70 50 |  |
|  |  | 59 |  | Total | 17 | 35 | 68 | 120 |  |

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freq. table (10) Q1 (a) 150
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91 $\begin{aligned} & 17 \\ & 74\end{aligned}$

$$
\begin{gathered}
59 \\
59 \\
7
\end{gathered}
$$

(b) $\frac{7}{150}$

| $2(a)$ | Phone | e-mail | No thx. | Total |
| ---: | :---: | :---: | :---: | :---: |
| New | 3 | 28 | 39 | 70 |
| Return | 14 | 7 | 29 | 50 |
| Total | 17 | 35 | 68 | 120 |

(b) $\frac{28}{120}$

